

Rohini Giri

CONTACT

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PROFESSIONAL
EXPERIENCE

SR. REPRESENTATIVE | 2022-2025

Concentrix Daksh Services Pvt. Ltd.

- Worked with a nationally recognized Automobile organization.
- Responding customer’s emails, posts and calls.
- Address the customer’s concern and handling complaints & escalations.
- Worked with social media team to resolve online escalated concerns.
- Guide and support team members in their operational activities.

EDUCATION

RANCHI UNIVERSITY | 2016-2019

Bachelor of Arts

- Economics Honours
- Score: 66.63%

LMNSM INTER COLLEGE | 2014-2016

Intermediate of Science

- First Division
- Score: 61.4%

ADIVASI BAL VIKAS HIGH SCHOOL | 2012-2014

Matriculation

- First Division
- Score: 80%

SKILLS

PROFESSIONAL	COMPUTER
<ul style="list-style-type: none">• Communication• Leadership• Team Management• Problem Solving	<ul style="list-style-type: none">• MS Word• MS Excel• MS Outlook

HOBBIES

- Dancing
- Listening Music
- Cooking