Career Objective

To work in a challenging, competitive and technologically advanced environment and acquire proficiency in my field of interest and use my knowledge for the benefit of the organization.

Educational Qualification

|  |  |  |  |
| --- | --- | --- | --- |
| **Year** | **Degree** | **University/Board** | **Percentage** |
| 2012-13 | M.COM | Mumbai | 64.12 % |
| 2010-11 | B.COM | Mumbai | 67.28 % |
| 2007-08 | HSC | Maharashtra board | 63.00 % |
| 2005-06 | SSC | Maharashtra board | 53.33 % |

Work Experience

|  |  |  |
| --- | --- | --- |
| **Organization** | **Designation** | **Total Period** |
| Tele Performance | Sr. Customer excecutive | 30th May’16 to 11 July 2020 |
| Serco ( Citi Bank PL processes ) | Executive ( processor ) | 27 Feb 14 to Mar’16 |
| Vijay Sales | Cashier | 10 Aug’13 to 12 Oct’13 |

**Work experience**

Current Work Experience

Tele Performance Malad (West) as a Senior Customer Executive With Barclays Bank,

Fraud analyst from May 2016 to till date.

Current Responsibility

* Investigated forgery and theft within a customer account and transaction on behalf of Barclays bank debit card.
* Reviews customer account for the prevention and detection of possible fraud.
* Responsible for more involve research and analysis of accounts activity to assess level of risk and fraud type.
* Assesses the level risk and makes decision with directly impact the customer account
* Quality checks (Team wise fraud cases check for all team members.)

Computer Proficiency

* MS-Office
* Advance Excel (Vlookup, Hlookup, Pivot Table, Etc.)
* Typing Speed 30 WPM (English)

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* Positive attitude towards the task, Result Oriented
* Hardworking and efficient
* Committed and Accountable
* Self-Motivated and Proactively seek guidance

Personal Profile

* **Name :** Rameshwari C.Ghate
* **Date of Birth :** 15 Oct 1990
* **Residential Address :**  A-5 Fly Over Society, Near Pravasi Industrial Estate

Goregaon East, Mumbai, 400063

* **E-mail :** Rameshawari.ghate@gmail.com
* **Contact No : 9361735760**
* **Nationality :** Indian
* **Martial Status :** Single
* **Gender :** Female
* **Languages Known :** English, Hindi, Marathi.

Declaration

**I hereby declare that the above particulars are true to the best of my know-how and discreet as per my records.**

**Date:**

**Place:**

**(**Rameshwari Ghate**)**