

Name: Subhash Yadav

Address:-

Sunil Apt B wing Flat no 103

Near Balda Nagar

Diva west

Pin code:400612

District: Thane

Contact No: - 9321385191

Email Id: ysubhash17@yahoo.com

CAREER OBJECTIVE:

1 To be a part of a challenging work environment where I have knowledge. Analytical and communication skills can contribute towards the growth of the company and my career.

ACADEMIC QUALIFICATION:

* 10th Class Maharashtra Board. (2002)

* 12th Class Maharashtra. Board. (2004)

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EXTRA QUALIFICATION:

Computer hardware, Currently learning Data Analytics which includes

1} Adv.Excel

2} Mysql structure query Language

3} Power Bi

4} Tableau.

5} VBA.

Positive Points :

1 Positive approach towards job responsibility.

2 Complete job responsibility time frame.

3 Punctual and discipline & Life.

4 Complete Job with almost sincerity and honesty.

WORKING EXPERIENCE:

1] Zenta Bpo Pvt Ltd (International call center) -As a Quality Verifier From Feb 2007 To 31 Dec 2008.

Job profile: Verifying Details like Ssn no, Dob ,Address, of US Customer.

2] V Customer Services Pvt Ltd : As a TeleSales From Feb 2009 to May 2014.

Job profile: Lead generation (Outbound Call) Process fixing appointment with field executive

For Hdfc standard life insurance process.

3] IntelCorp Software Pvt Ltd {International process} : As a customer Support from June -14 to April 2019 Handling inbound calls as well as doing outbound calls regarding pick up and delivery status for US Cus.

4] Paysense india service pvt Ltd (**Payufin**).

As a Sr.Sales Associate From July -19 to Sep-24.

Job Profile:Making a outbound call collecting document from customer Like selfie photo adhar card and e-bank statement.

Guiding customer how to download the app and giving loan detail like ROI Tenure loan amount etc.

HOBBIES:

1)Playing cricket,

2}WatchingCricket

Personal Information:

Father's Name: Sakhray s. yadav

Marital Status : Married

Nationality : Indian

Religion : Male

Language Known : English, Hindi & Marathi

Declaration:

I hereby declare that the above particulars are true to the best of my knowledge.