

Shoyeb Patwekar

Process Associate

I'm Highly motivated and detail-oriented individual, I'm Graduated in **B.Sc Computer Science** and comprehensive experience in **Data Entry**. Seeking a challenging role where I can utilize my skills and contribute to the success of the organizations.



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Panchgani, India

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WORK EXPERIENCE

Process Associate

Tata Consultancy Services Pvt Ltd

01/2022 - 10/2023 Remote, India

Export documentation team for ZIM shipping project for US clusters.

Achievements/Tasks

- Generating Bill of Lading (BOLs) Document.
- Daily Target 30 BOLs per Day.
- Mail to Customers Regarding BOLs queries and send Email Drafts of BOLs.
- Senior delivery manager appreciation for maintaining 99.8% accuracy on my bills.
- Conducting DRM, weekly connects to re-iterate process knowledge, improve accuracy & provide updates with upcoming change in process.

Data Entry Operator

Wintech Institute of Computer Education

08/2019 - 04/2021 Panchgani, India

Working as IT support & Office Assistance at Panchgani Municipality Council, Panchgani

Achievements/Tasks

- Working as Office Assistance.
- Maintaining Emails, Documents, Invoice, Letter as per Office Head.
- Creating Documents, Excel file, Presentation as per given information regarding various subject.

Support Specialist

Yardi Software India Pvt Ltd

11/2018 - 07/2019 Pune, India

Achievements/Tasks

- Support Specialist in R-Cash IPC Team.
- Target 700 Bills per days. Number Data Entry.
- Update Details in Yardi Software.

EDUCATION

BSc Computer Science

Shivaji University

07/2014 - 06/2018 55.65%

HSC Science

Maharashtra State Board

06/2012 - 06/2014 47.85%

SSC

Maharashtra State Board

06/2010 - 06/2011 63.27%

SKILLS

Data Entry

English Typing 40 WPM

MS Excel

MS Word

Ms Power Point

Email

IT Hardware

Bill of Lading

Attention to Detail

SPO

DMT

Documentations

Root Cause Analysis

Tally EPR9

Agile Methodologies

Audit

Quality Analyst

ACHIEVEMENTS

Swachh Bharat Mission 2021 (2021)

Xcelerate Warrior (2022)

PERSONAL PROJECTS

Swachh Bharat Mission 2021 (08/2020 - 03/2021)

- CLEANEST CITY IN WEST ZONE

CERTIFICATES

MSCIT [94%] (01/2013 - 06/2013)

English Computer Typing 40 WPM [75.5%]
(07/2017 - 01/2018)

Klic IT Hardware [62%] (01/2018 - 06/2018)

CERTIFICATION OF COMPLETION

Computer Application with Accounting (MITCON)
(12/2017 - 02/2018)

Advance Microsoft Excel (Tata Steel) (01/2020 - 05/2020)

Communication Skills (TCS iON) (03/2021 - 04/2021)

LANGUAGES

English

Professional Working Proficiency

Hindi

Full Professional Proficiency

Marathi

Professional Working Proficiency

INTERESTS

Listening Songs

Watching Cricket

Learning Computer Language

Travelling